

ABC information for students from Maastricht

Balcony

When you live in an apartment building you need to keep the balcony neat and clean. So do not store the beer crates on the balcony and do not store the garbage on the balcony. In none of the apartment buildings it is allowed to grill on the balcony.

Bathroom ventilation

It is very important that the bathroom (and other rooms) will be ventilated. So leave the bathroom door at least 30 minutes open after you have taken a shower, so the water damp is able to leave the bathroom. If there is a radiator in the bathroom always turn it on. If you do not ventilate enough and you do not use the heating, you will get moisture in wet places. You as a tenants are responsible for this.

Bedroom ventilation

It is important that the bedroom is also ventilated. Open the windows at least 10 minutes ones a day. Every person loses a lot of water damp while asleep. Ventilation is also important to avoid dust mites (and for allergic reactions) wash the bedclothes at least every 14 days on 60 degrees in the washing machine.

Bikes

It is not allowed to park bikes inside the house or in the common area in an apartment building (only in a garage or bike shed)

Flags

Flags are not allowed in front of the windows, put them inside on a wall with thumbtacks, as decoration.

Green containers

For the vegetables, fruit and garden waste you can use (not required) the green small or large containers. It is not allowed to put anything else in these containers, you can even get a fine for this.

Red/ white trash bags

In Maastricht you need to buy red/white trash bags at the customer desk or check out from every supermarket. You can buy them in 2 different sizes: small and large. When you live in a house, you can put them outside once every 2 weeks and when you live in an apartment, you can put them outside every week. Depending on the area you live in, they come to pick them up on different days.

Remission of taxes (municipalities and water authorities)

If you have low or no income (students!), you are eligible for remission of municipal taxes. You might not have to pay the tax. You can request here for at the BsGW (Tax

Cooperation Municipalities and Water Authorities). The BsGW looks carefully at your income, expenses and assets.

www.bsgw.nl

An application for remission can only be filed with the dedicated form. You can obtain this form from your personal page on the above website (this can only be done after you have received the invoice with the details). Complete the form and send the required documents and specifications along. Without these documents, the application will not be proceeded. The request for waiver must be filled in within 3 months. After this the possibility of any waiver requests will be eliminated. If a warning (for the payment) started, it can not be waived.

Note: for the entire treatment, you need a DigiD code. You can request a DigiD code on www.digid.nl. With the DigiD code you have access to all justified government documents. To apply for a DigiD code, you need a social security number or a citizen service number, and of course, a residential address in the Netherlands.

You can also ask for a form of remission of taxes at: www.bsgw.nl / phone number 088-8420 420 (Monday until Friday 09:00 a.m. until 17:00 p.m.) / Postbus 1271, 6040 KG Roermond / visiting address: Kerkeveldlaan 2, Roermond.

Supermarket trolley

Supermarket trolleys belong to the supermarket; it is not allowed to take them home and for sure you should never park them in front or back of the house.

Toilet cleaning

Use Glorix bleach daily (or other brand) for the cleaning of the toilet. Then the toilet is always neat and fresh and you never get calcium grind dirt in your toilet. You can also use this to clean glass walls in the shower with hot water. Further more you can clean stainless steel-kitchen sink with this product and use it pure for moisture spots in the shower. Spray the undiluted bleach on the spots and leave it for 30 minutes, then rinse with water. Be careful with your clothes!

Vermin

When you leave garbage bags outside in the garden or balcony (which is not allowed), you will get mice, rats or other pests. When you get these pests you have to take care of this problem yourself. You as a tenants are responsible for this. SO be very care full where you keep the garbage.